

St George's NHS Trust Streamlines IT Operations and Boosts Device Compliance with Heimdal

St George's simplified IT operations and strengthened device compliance using Heimdal's Patch & Asset Management solution.

| Case Study - Public Sector, Healthcare



CHALLENGES

Keeping Third-Party Software Secure at Scale

Managing patching across a large NHS estate can be time intensive. Manual updates to third-party applications consumed valuable hours that could be better spent elsewhere.

Optimizing Staff Time and IT Resources

The trust needed a solution that could automate routine but essential IT functions — such as patching and software deployment — to improve team productivity and reduce the cost of maintaining cyber hygiene.



SOLUTION

Why St George's Chose Heimdal

The IT team at St George's deployed Heimdal Patch & Asset Management to automate updates and improve operational efficiency. The key benefits included:

- **Automated Patching:** Ensured desktops and third-party applications remained up to date without manual intervention
- **Resource Optimization:** Freed up IT staff from repetitive tasks, allowing reallocation to higher-value support duties
- **Ease of Use:** Simplified policy changes and software deployment from a central dashboard
- **Expanded Functionality:** Built-in features like license management offered additional value



St George's University Hospitals
NHS Foundation Trust

ABOUT ST GEORGE'S UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

St George's is one of the UK's leading teaching hospitals, providing acute care services and advanced research across London and beyond.

Operating in a high-demand environment, their IT team must ensure that all devices remain secure, up to date, and compliant — without pulling resources away from critical support functions.

"With Heimdal, we have the comfort of knowing our desktops are always up to date — including third-party applications. It's been a game-changer for our IT team."

IT Team,
St George's University Hospitals NHS Foundation Trust



 **CONCLUSION**

St George's NHS Trust continues to prioritize security and service uptime, even as pressures on healthcare systems grow. Heimdal has helped simplify critical IT operations while supporting the trust's broader cybersecurity objectives.

"Heimdal has simplified everyday IT tasks, whether implementing a policy or deploying software — and there are still features we're just beginning to explore."

IT Team,
St George's University Hospitals NHS Foundation Trust



WHY PATCH & ASSET MANAGEMENT MATTERS IN HEALTHCARE

In the NHS, keeping systems patched and secure is essential — but often time-consuming. Manual updates to third-party applications can delay clinical workflows and increase cyber risk. Heimdal's Patch & Asset Management helps healthcare IT teams automate updates, improve compliance, and reduce the effort needed to keep systems secure, up to date, and operational.

WHY HEIMDAL FOR HEALTHCARE?

The healthcare sector faces increasing cyber threats, regulatory challenges, and the need for uninterrupted patient care. Heimdal provides a unified security platform tailored to the demands of healthcare organizations, ensuring compliance and proactive threat defense.

- **Comprehensive Protection** – From ransomware defense to DNS security, Heimdal safeguards healthcare institutions across all attack vectors.
- **Regulatory Compliance** – Supports CAF, GDPR, HIPAA, and other frameworks with automated tools and reporting.
- **Streamlined Security Management** – A unified console provides full visibility and control, reducing complexity for IT teams.

- **Proactive Threat Prevention** – AI-driven intelligence and 24/7 monitoring detect and stop cyber threats before they impact critical operations.
- **Cost-Effective & Scalable** – Designed to fit healthcare institutions of all sizes, ensuring long-term security resilience.

Heimdal empowers healthcare organizations to secure patient data, prevent cyber threats, and ensure operational continuity with minimal disruption.

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