

Elanders Sweden Masters Multi-Site Security with Heimdal

Elanders Sweden mastered multi-site security challenges with Heimdal's platform, leveraging Patch & Asset Management and PAM/PASM solutions for control and visibility.

I Case Study: Transport, Logistics & Supply Chain Solutions

Elanders Sweden has enhanced its cybersecurity posture through a strategic partnership with Heimdal. This initiative, initially focused on Sweden, has since expanded to include operations in Hungary, Poland, and Italy, forming a decentralized structure with Sweden acting as an umbrella over the other regions.

CHALLENGES

- **Need for a Cost-Effective Access Management Solution:** Elanders required a Privileged Access Management solution as part of a group-wide unified security policy discussion.
- **Managing Local Administrators:** A significant challenge involved many local administrators on mobile laptops, creating security gaps and open access, especially during the pandemic.
- **Inconsistent Third-Party Patching:** Patching for third-party applications was inconsistent, particularly on machines without Local Admin Rights (LAR), leaving them unpatched and vulnerable.
- **Requirement for Secure Remote Access:** Elanders needed a solution for securely handling remote logins via RDP (Remote Desktop Protocol) and SSH (Secure Shell).

SOLUTION

Elanders Sweden addressed their security requirements by adopting Heimdal's unified cybersecurity platform after a successful Proof of Concept (POC). The deployed solution includes:

- **Privilege Elevation and Delegation Management (PEDM):** Solved the challenge of managing local administrators by providing a JIT (Just-in-Time) solution to grant privileges precisely when needed, significantly increasing security and visibility.
- **Privileged Account and Session Management (PASM):** Addressed the need for secure remote access by managing and monitoring privileged accounts and their

sessions, facilitating secure connections via RDP and SSH and providing audit trails.

- **Patch and Asset Management:** Automated the patching of operating systems and third-party applications, eliminating vulnerabilities, reducing administrative time, and ensuring patching consistency.

The modular nature of the Heimdal platform allowed Elanders to initially focus on PAM and Patch Management and later integrate PASM, building a solution that effectively scaled and managed security across their decentralized international structure.

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ABOUT ELANDERS SWEDEN

Elanders is a global logistics company offering a broad service range of integrated solutions within supply chain management, primarily through two business areas: Supply Chain Solutions and Print & Packaging Solutions. Founded in Sweden in 1908, Elanders has grown to operate in around 20 countries on four continents, with approximately 7,500 employees. The company's main markets include China, Germany, Singapore, Sweden, the UK, and the USA, serving customers in various segments such as Automotive, Electronics, Fashion, Health Care, Industrial, and Other.

 RESULTS & IMPACT

Using Heimdal has delivered significant benefits for Elanders Sweden and the wider Elanders group:

- **Improved Security Posture:** Effectively closed critical security gaps related to local administrators and inconsistent patching, significantly raising the overall security level.
- **Reduced Administrative Burden:** Automated patching freed up internal time and ensured patching was consistently completed, tightening security practices.
- **Enhanced Control and Visibility:** Gained higher security and a completely different level of visibility through the JIT privilege management solution and better insight into devices across countries.
- **Seamless Multi-Country Deployment:** The multitenant setup allowed for effective decentralized management across different countries within the group.
- **Responsive Support:** Highlighted Heimdal's stability, smooth operation, and responsive support as key factors, ensuring input is heard and addressed.

"Consistently stable, secure, and smooth in operation, Heimdal has always delivered the support we've needed."

Magnus Blomvé,
IT Operations Manager

 CONCLUSION

While seeking cost-effective PAM solutions, Elanders Sweden discovered Heimdal. They were positively surprised by the inclusion of the Patch module within the same agent. The Heimdal platform's effectiveness in addressing core challenges, coupled with its stability and quality support, facilitated its expansion across the Elanders group. Elanders Sweden strongly recommends Heimdal to their industry peers.

"Heimdal's responsiveness is exceptional. Feedback is addressed, you feel heard, and issues don't just disappear. Truly great support."

Anders Edman,
IT System Engineer



WHY HEIMDAL FOR TRANSPORTATION, LOGISTICS, E-COMMERCE & SUPPLY CHAIN SECTORS

Organizations in this industry face increasing pressure to modernize IT systems while defending against evolving cyber threats, often with limited internal resources. Heimdal delivers a unified platform designed for operational resilience, regulatory readiness, and stretched IT teams.

- **Purpose-Built Protection:** Heimdal defends networks from phishing, ransomware, and endpoint threats.
- **Supports Regulatory Frameworks:** The platform helps meet various industry standards (e.g., GDPR, ISO 27001, PCI DSS) through automated tools and auditable policies.
- **Operational Continuity:** Real-time threat prevention, ransomware defense, and secure remote access help maintain vital services without disruption.
- **Unified Platform, Lower Workload:** A single dashboard to manage security reduces tool sprawl and enables faster response.
- **Scalable & Budget-Conscious:** Heimdal is flexible enough for organizations of any size, providing maximum protection without the cost of complexity.
- **Outstanding Product Quality and Support:** The outstanding product quality and support are exactly what organizations in this sector look for in a partner.
- **Continuous Development:** Heimdal shows a commitment to continuous development, always pushing forward on the security front.

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