

# Prevention over Treatment: GMMH Perfects Their Patching Routine with Heimdal

GMMH has taken a proactive stance on vulnerability management by adopting Heimdal's Patch and Asset Management solution. With automated patching and comprehensive visibility into their software inventory, GMMH effectively safeguards their systems without causing any disruption to their business operations.

Case Study - Public Sector, Healthcare

## ABOUT GREATER MANCHESTER MENTAL HEALTH NHS FOUNDATION TRUST (GMMH)

Greater Manchester Mental Health NHS Foundation Trust (GMMH) is one of the largest specialist mental health providers in England. The Trust employs more than 6,400 staff to deliver inpatient and community-based mental health care in Bolton, Manchester, Salford, Trafford, and Wigan. GMMH provides life-changing mental health and addiction services across Greater Manchester and beyond. Their commitment to compassionate care and innovative approaches contributes to the well-being of the community they serve.



## CHALLENGE: GMMH Needed to Stay on Top of Third-Party Application Patching

A few years back, GMMH identified the need for a reliable solution for software patching and extended their cybersecurity stack with dedicated patch management software. Despite investing in an on-premise patch management solution from another vendor, they soon discovered several limitations, including frequent updates, software management effort, and the lack of third-party patching.



*"We find it's crucial to stay on top of patch management, especially since it's probably our biggest area of concern. Our software landscape is diverse, and we realize from the history of the NHS how important Microsoft patches are. Additionally, third-party patching is increasingly vital. It's something we emphasize a lot"*

**Kevin Orritt,**  
Cybersecurity Manager.



## SOLUTION

Heimdal Patch & Asset Management turned out to be the right choice for GMMH. Not only did it perfectly fit their remote work environment, allowing them to deploy and patch any software 24x7x365, on-the-fly, from anywhere and according to any schedule, but it also solved one of their most pressing pain points: third-party patching, without the need for any manual interventions, reboots, or end-user disruptions.

When the pandemic hit and remote work became the norm, the existing on-premise infrastructure struggled to support this new environment. The demands of remote connectivity presented significant challenges, highlighting the limitations of the existing setup. This is why GMMH needed to find a cloud-based, more flexible solution that would accommodate their patching needs.



## HEIMDAL'S IMPACT: How GMMH Stopped Worrying About Missing a Critical Patch Again

### Deployment So Smooth, It Went Almost Unnoticed

During the proof of concept, GMMH was in a busy period, requiring Heimdal Patch & Asset Management to quickly demonstrate its suitability. The onboarding process was "easy and straightforward," as Kevin puts it. Shortly after deploying the module, GMMH began to see results.

### Farewell to Manual Patching

Unlike their previous patching solution, which required extensive manual intervention and check-ups, Heimdal Patch & Asset Management provides quick results, hassle-free management, and automated patching that does not disrupt end users. During the first review after deployment, GMMH realized a tremendous number of patches had been deployed without any disruptions or conflicts.

### Customer experience

Heimdal puts a strong emphasis on customer experience, always ready to provide support whenever GMMH requires it. This partnership reflects a shared purpose where Heimdal's support is integral to GMMH achieving their cybersecurity goals effectively and efficiently.



## CONCLUSION



**"After the proof of concept, we quickly decided to go with Heimdal Patch & Asset Management. The product practically sold itself: it works seamlessly with no disruptions or headaches, and you can see the results right away. It saves us a lot of time and effort."**

**Kevin Orritt,**  
Cybersecurity Manager



## HEIMDAL PATCH AND ASSET MANAGEMENT

Get the job done right with our award-winning patch management solution for IT professionals. Deploy and patch any software 24x7x365, on-the-fly, from anywhere in the world and according to any schedule.

[Visit Heimdal Patch and Asset Management →](#)