

Mid Cheshire Hospitals NHS Foundation Trust Consolidates Application Control with Heimdal

Mid Cheshire Hospitals NHS Foundation Trust (MCHFT) balanced cybersecurity and operational continuity by choosing a partner that would help them simplify and improve application control.

Case Study - Public Sector, Healthcare

ABOUT MID CHESHIRE HOSPITALS NHS FOUNDATION TRUST (MCHFT)

Mid Cheshire Hospitals NHS Foundation Trust (MCHFT) provides good quality, safe and effective healthcare to the people of Cheshire and beyond. With nearly 5,500 staff members and 540 hospital beds, they offer a comprehensive range of services, including accident and emergency care, maternity services, outpatient care, therapies, and children's health. Established as an NHS Trust in April 1991, they achieved Foundation Trust status in April 2008.

SOLUTION

Upon receiving a recommendation from another NHS organization, Mid Cheshire Hospitals NHS Foundation Trust (MCHFT) promptly recognized the potential of partnering with Heimdal. The seamless expansion of cybersecurity capabilities was a key factor. MCHFT first implemented Application Control and soon after, added the Remote Desktop functionality.



CHALLENGES

Prioritizing Cybersecurity

Implementing a strong and effective cybersecurity strategy is crucial for protecting both patients and the organization itself. Cybersecurity isn't just about technical details; it's a strategic imperative. **It directly impacts patient safety, privacy, and the overall quality of care provided by healthcare organizations.** For Mid Cheshire Hospitals NHS Foundation Trust (MCHFT), preventing business disruptions and data breaches is a top priority.

Navigating a Highly Regulated Industry

As healthcare requires rigorous compliance, MCHFT recognized the need for implementing an application control solution that would allow them to further secure their infrastructure.

Staying in Control

After carefully studying how their peers handle application control, Mid Cheshire Hospitals made a critical observation: Microsoft's built-in capabilities wouldn't meet their needs. Waiting for group policies to take effect across machines wasn't practical; **they needed real-time updates**, as they could not afford any business disruption.

Optimizing Limited Resources

When dealing with **constraints like budget, time, and workforce**, analysing the balance between costs and benefits is essential. MCHFT sought a reliable cybersecurity partner—one who understood their unique needs and offered technology that required minimal effort to manage and implement.



HEIMDAL'S IMPACT

Smooth Implementation and Onboarding

MCHFT found that implementing Heimdal was straightforward and hassle-free for their cybersecurity team. Heimdal's easy-to-understand documentation supported the process.

Cost-Effective Security

MCHFT discovered that Heimdal's Application Control is easy to use and effectively addresses one of their major challenges: optimizing resources. Heimdal proves cost-effective compared to other alternatives, allowing MCHFT to allocate resources efficiently while safeguarding healthcare systems.

Group Policy Updates Without Disruptions

Unlike other solutions they explored, Heimdal's Application Control provided exactly what MCHFT needed: a solution that instantly pushed updates to their

machines. Its swift rollout process outpaces Microsoft's solution, ensuring minimal business disruption.

Personalized Experience

MCHFT receives personalized and attentive care from the Heimdal teams. With **knowledgeable and quick customer support**, along with regular monthly check-ins to ensure that Heimdal meets their expectations, Mid Cheshire Hospitals NHS Foundation Trust makes the most of their Heimdal experience.

CONCLUSION

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“Heimdal Application Control ticks all our boxes: a perfect solution for our use case, a knowledgeable and supportive team, and high expansion potential.

Chris Thomas
Head of IT infrastructure

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HEIMDAL APPLICATION CONTROL

Heimdal Application Control offers an effortless approach to managing application executions with our cutting-edge solution. Gain complete and granular control over running applications, all while seamlessly logging all operations performed within your digital estate in real-time.

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HEIMDAL REMOTE DESKTOP

Unlock a new level of productivity with Heimdal's Remote Desktop solution. Whether you're a hybrid enterprise, an IT professional, or an MSP, our advanced technology is designed to streamline your remote access needs. Bid farewell to cumbersome setups and say hello to effortless connectivity.

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