Introduction

This particular school district serves 5,400 students and works with them and their families to design pathways to college, alternative careers, and the military.

It’s no secret that the need to protect the sensitive information of students, teachers, and staff alike comes with the territory in the education sector. For this reason, the school district was looking to strengthen its cybersecurity posture through reliable solutions from a reputable vendor. This is where Heimdal came in.

Describe how you heard about Heimdal® and why you chose it above other options.

We chose Heimdal because the solution had an aggressive price point based on other solutions and included many features that we consider standard that other vendors only include with additional costs.

Describe the security challenges you’ve experienced prior to using our products and which Heimdal® solved.

Prior to using Heimdal, our staff was struggling to find the time to manually apply software patches as soon as they were released. However, timing is essential in a field such as education, where a lot of sensitive data is handled every day, making it a prime target for malicious operators.

Heimdal Patch & Asset Management has helped us in managing system updates and third-party updates alike with great ease and seamless automation capabilities that freed a lot of time for our sysadmins, allowing them to focus on daily priorities.

Describe the impact and benefit you’ve experienced by having the cybersecurity solutions provided by Heimdal®.

We have had more productivity with technology staff as they have a central place to analyze and act on alerts. Additionally, we have less false positives as compared to other vendors and have a solution available to replace Remote Desktop Protocol, which checks all of our boxes as far as cybersecurity needs are concerned.

Would you recommend Heimdal® to your peers? Describe the reasons why.

Yes, Heimdal is a solution that is constantly getting better, has a competitive price point, and comes with features that other vendors have available at considerably higher prices. It is a solution that definitely will make a positive impact on the cybersecurity posture of school districts around the world.”

- Anonymous
Chief Information Officer for School District