

SALVATION ARMY

CASE STUDY

2020



Country: Denmark and Greenland Year founded: 1887 Number of employes: around 200 Industry: Non-Governmental Organization (NGO)

Introduction

The Salvation Army is a global charitable organization that hardly requires an introduction. With the first branch being founded in 1865 and Denmark & Greenland division following suit a little over a decade later, the help the non-governmental organization (NGO) has offered and continues to offer those in need speaks for itself.

A recognized name throughout the history of the last century and a half, the Salvation Army is functioning around the same English Methodist Church values it was founded on. With a strong focus on equal chances for all, the NGO is one of the world's most prominent charities.

Salvation Army Denmark & Greenland at a glance:

The Salvation Army is by far one of the largest and most reputable charitable NGOs in Denmark and Greenland. The organization handles sensitive situations and individuals in precarious conditions every day through its activity, which is why mistakes cannot be excused in this line of work.

Considering the delicate nature of the information the Salvation Army processes, its cybersecurity needs to be on point.

The Salvation Army Security Challenge

The scope of non-governmental organizations comes with its unique set of cybersecurity challenges. With the vast majority of their budget coming from donor funding, not much leeway exists in terms of implementing a proper IT security infrastructure. The security challenge we came across within the Salvation Army Denmark & Greenland was how to bridge the divide between user and budget-friendly solutions that are also smart and completely reliable in terms of online safety.

The Heimdal[™] Security Solution

The Salvation Army division in Denmark and Greenland evaluated multiple solutions in its search for the optimal cybersecurity suite that satisfied all its organizational needs. The NGO finally settled on Heimdal[™] Threat Prevention coupled with the Heimdal[™] Next-Generation Antivirus package that combines the powers of our DNS filtering solution and our endpoint detection and response system. The former, with its DNS Security module DarkLayer GUARD[™] and automatic software updater in Heimdal[™] Patch & Asset Management added an extra layer of security that complemented our NGAV perfectly.

With Heimdal[™] Threat Prevention and Heimdal[™] Next-Generation Antivirus, we have managed to keep our environment secure. Plus, with an easy update on the applications with Heimdal[™] Patch & Asset Management we can use our time on others matters with the confidence that Heimdal[™] is helping us.

> - Leif Johannsen Salvation Army Denmark & Greenland IT Administrator

