



HEIMDAL™
SECURITY



CASE STUDY



2020

Company: Orbital Technology

Industry: Information Technology

Year established: 1999

Number of Employees: 5

Website: <http://orbital.technology>

Introduction

Orbital Technology supports emerging companies with highly experienced IT specialists, helping solve the continuous changing landscape and challenges in the technology world. They constantly seek cutting edge, proactive software solutions for organisations with the future in mind.

Orbital Technology at a glance

Established in 1999, Orbital Technology provides expert IT support to corporate customers who need help running or improving their Information Technology activities. They specialise in recommending and supplying IT solutions tailored to fit each customer's environment and budget. Orbital Technology's extensive market knowledge enables their customers to find correct solution for each of their IT challenges, without having to go through the struggle of constantly changing inexperienced consultants, or to commit to the investment required for establishing and growing their internal department of experts.

The Orbital Technology Security Challenge

About 5 years ago, Orbital Technology became aware that their current Anti-Virus was not effectively protecting their customers and letting in threats that were causing significant issues.

Another major challenge was the introduction of UK Data Protection Act 2018/GDPR and the need to find a truly automatic patching solution to enable customer compliance. As a boutique consultancy, effectively patching client environments manually was impossible and finding a solution which actually did what it said on the tin was a challenge.

The Heimdall™ Security Solution

After testing multiple Anti-Virus solutions and finding various issues with each, either in terms of protection efficiency or ease of use, Orbital Technology finally settled on Thor Premium Enterprise, Heimdall's all-in-one cybersecurity suite containing a next-gen Antivirus with a 100% detection rate, a DNS traffic filter to secure against unknown threats as well, and a revolutionary automated patch management and software inventory module.

This immediately enabled the Orbital Technology team to focus on lending customers their expertise and growing their business, instead of worrying about whether their security products are performing well.

Thor Premium Enterprise further lightened Orbital Technology's workload by providing built-in data protection mechanisms and showing a full audit of patching in line with UK Data Protection Act 2018/GDPR compliance requirements.

"Heimdall™'s Thor Premium is the most essential component of our cyber-security stack for protecting our clients. The Enterprise level capabilities and automated patching of not only Microsoft applications, but also over 100 3rd party software applications is critical. We previously used a lot of the "RMMs" in the market and frankly they fell well short in terms of reliability and speed to patch. Thor Premium also allows us to quickly control our whole estate as the market quickly changes. With over 150 clients and supporting circa 1,000 users speed of implementation is key to cyber-security. The time we can save in manual patching, updates and customer changes ensures we remain at the cutting edge of technology, allowing us to provide better service and remaining more competitive than our competition."

- Peter Slack
CEO of Orbital Technology



HEIMDAL[™]
SECURITY

WWW.HEIMDALSECURITY.COM