

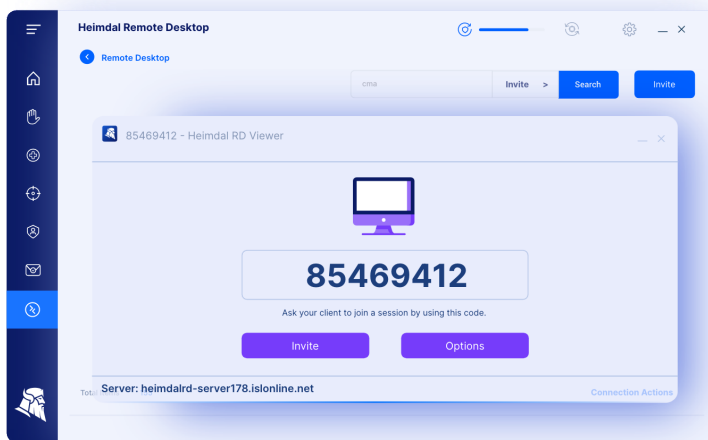
UNIFIED ENDPOINT MANAGEMENT

Remote Desktop

Effortlessly Resolve Endpoint Issues with Seamless Remote Access

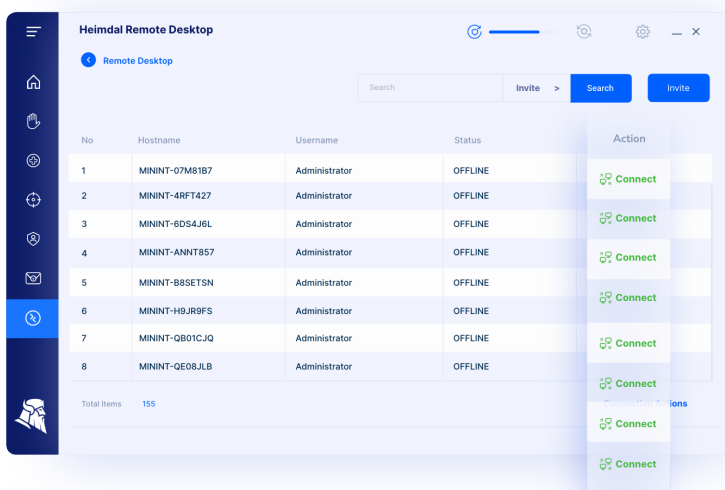
Solution Brief

With the rise of flexible work arrangements, remote access has become a critical aspect of modern workplaces. Whether used for IT support, collaboration, or accessing resources, it plays a crucial role in our interconnected world, encouraging productivity, and empowering today's workforces.



Why Heimdal Remote Desktop?

Whether you're a hybrid enterprise, an IT professional, or an MSP, our advanced technology is designed to streamline your remote access needs. Remote Desktop lets your team collaborate, share resources, and troubleshoot as if they were in the same office, in real-time. Forget about complicated setups and enjoy effortless connectivity regardless of the Operating System.



KEY BENEFITS

- ✓ **Fast-track software installation** on any device, regardless of network status, availability, or time zone
- ✓ **Unlimited remote sessions** without additional licensing
- ✓ **Simplified collaboration** with content-sharing features such as screen-sharing, clipboard-sharing, content sharing, ultra-high-quality streaming, and more.
- ✓ **Unmatched security** ensured by the state-of-the-art encryption protocols
- ✓ **Complete audit trail** to ensure compliance with regulatory requirements
- ✓ **Web and application-based** remote sessions, initiated from the web-hosted Heimdal Unified Dashboard or from the dedicated application

KEY FEATURES



SECURED AND UNIFIED REMOTE TROUBLESHOOTING

Benefit from market-leading features like double encryption using RSA 2048/4096 and AES-256, along with robust authentication protocols.



UNIVERSAL CONNECTIVITY ACROSS DEVICES AND OPERATING SYSTEMS

Connect effortlessly to any device and operating system, including Microsoft, Windows Server, Google, Android, MacOS, or iOS, with the Heimdal Remote Desktop solution.



SEAMLESS AND BOUNDARYLESS CROSS-COLLABORATION

Experience seamless agent-to-agent, dashboard-to-agent, and dashboard-to-no-agent (3rd party) communication options. As an IT professional or service provider, support employees, clients, and customers remotely directly from your Heimdal dashboard, without the need for additional tools.



UNLIMITED REMOTE SESSIONS

Provide remote support to your employees or customers effortlessly, eliminating the need for proprietary remote access tools or extra remote desktop licenses. Experience the freedom of unlimited remote sessions without any additional licensing requirements.

Why choose Heimdal as your security partner?

Heimdal is an industry-leading unified and AI-powered cybersecurity solutions provider established in Copenhagen in 2014.

With an integrated approach to cybersecurity, Heimdal has dramatically boosted operational efficiency and security effectiveness for over 15k+ customers globally.

Heimdal empowers CISOs, Security Teams, and IT admins to enhance their SecOps, reduce alert fatigue, and be proactive using one seamless XDR security platform.

Our award-winning line-up of 10+ fully integrated cybersecurity solutions span the entire IT estate, allowing organizations to be proactive, whether remote or onsite.

That's why our XDR suite and managed services offer solutions for every attack surface, whether at the Endpoint or Network, in Vulnerability Management, Privileged Access, implementing Zero Trust, thwarting Ransomwares, preventing Business Email Compromises, and much more.

"We would recommend Heimdal to our industry peers, as well as any other enterprise looking to streamline and enhance their security operations. The main reason for this is Heimdal's unified All-in-One approach to their suite of products, covering all security needs for an organization."

— Chief of IT Operations | Large Construction & Manufacturing Business, Demark