



HEIMDAL™
SECURITY

NRGi

CASE STUDY

2018

Company: NRGi Elsalg**Country:** Denmark**Year founded:** 1915 (became NRGi in 2000 through the merger of 4 Danish organizations)**Industry:** Electric Utility**Number of employees:** 1400

Introduction

NRGi has a longstanding history as an electricity supplier in Denmark, having been active in the industry for over one century.

As a well-established company in its field, chances are you are already familiar with its services, especially if you reside or operate in the country.

Regardless of the domain you work in, if your activity requires electrical power, then you are most likely benefit from the hard work put in by the people at NRGi Denmark.

A widely recognized name in the industry, NRGi Denmark strives for sustainable energy, a cleaner planet, a better functioning society. Its values and high-quality services are what recommend it as a top power supplier.

NRGi Denmark at a glance

As a consumer-owned cooperative, NRGi Denmark is responsible for the well-being of countless households across the country. When the comfort of so many people depends on you, there is little room for approximations or errors.

For this reason, NRGi Denmark's cybersecurity needs to operate as smoothly as its utility system. This is where Heimdall™ comes in.

The NRGi Denmark Security Challenge

NRGi Denmark has been around ever since the country first got electricity. After a series of successful mergers in the 2000s, it is now an essential player in the industry. And with great power comes great responsibility, especially when it comes to efficiently managing company security. For this, NRGi required a smart solution that would easily integrate into its pre-existing systems, while making everyone's work more efficient at the same time.

The main cybersecurity challenge we found within NRGi Denmark was how to strengthen their DNS filtering while automating patch management at the same time. For implementation to be effective, this entailed a unified solution that would effortlessly handle both tasks.

The Heimdall™ Security Solution

Considering Heimdall™ Security's popularity in the Danish energy sector, NRGi Denmark quickly settled on our core offering of Heimdall™ Threat Prevention. Its DarkLayer GUARD™ DNS Security module together with the X-Ploit Resilience automatic software updater in Heimdall™ Patch & Asset Management were just what the utility provider needed to satisfy all its cybersecurity needs.

The automatic update system works on the fly and without any reboots and catches updates faster than any other system we have seen.

In terms of attack mitigation, the filtering service built in to Heimdall™ has also proven its value time and again, helping us prevent Ransomware attacks, Trojans and botnets on our network.

Overall the protection added is of good value to us and we are able to measure this value in the dashboard.

- Michael Warrer
NRGi Denmark Chief of IT & CIO



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