



**HEIMDAL™**  
SECURITY

HEARD COUNTY ADMINISTRATION BUILDING

# HEARD COUNTY

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CASE STUDY

EARLY VOTE  
AT  
HEALTH DEPT

2018

**Country:** United States of America (Georgia)

**Year founded:** 1830

**Industry:** Local Government

**Number of employees:** Unknown

## Introduction

Heard County was founded in 1830 and named after Stephen Heard, a prominent loyalist of the American Revolution. Located in west-central Georgia and bordering Alabama, in the United States, it currently has a population of over 11,000 people.

With an administration building located in the city of Franklin, the county's seat, its local government operates through five major departments.

Heard County takes pride in the well-being of its citizens and has a sworn mission to protect the data its employees handle. This is important not only for the reputation of the state of Georgia but for that of the American nation as a whole.

## Heard County at a glance

Heard County manages five indispensable organizational departments: justice, public safety, government, services, and recreation. These are all essential to the comfort and security of every inhabitant of the region, which is why there is no room for mistakes or conjectures in the administration.

The civil servants working for Heard County handle sensitive governmental and personal citizen data every day, which is why the region needs its cybersecurity to be in tip-top shape.

## The Heard County Council Security Challenge

The branch of local government comes with its own set of security requirements and challenges. Above all else, there is a necessity for smart solutions that are both user and budget-friendly.

Maximizing efficiency while maintaining an adequate level of accessibility is a priority in this field.

The main cybersecurity obstacle we were met within the case of the Heard County environment was finding a middle ground between its departments' two primary concerns. There was a great focus on seamlessly integrating software updates to patch system vulnerabilities with an efficient threat detection and filtering system.

## The Heimdal™ Security Solution

In their search for superior cybersecurity solutions, Heard County evaluated multiple options that would make their IT network more secure and easier to manage in terms of unified deployment of software patching. After careful consideration, the local government settled on products from the Heimdal™ suite, namely the DarkLayer GUARD™ DNS security module in Heimdal™ Threat Prevention, and the X-Ploit Resilience™ automatic software updater in Heimdal™ Patch & Asset Management, all within one nifty package.

*Using Heimdal™ Patch & Asset Management to solve our challenge, regarding vulnerabilities, is especially related to web plugins, but Heimdal has proved really effective in maintaining any third-party applications up to date. The ease of use is phenomenal and, once it is set, it just goes by itself.*

*Amazing time saver, without a doubt. Keeping software up-to-date is a breeze for a change.*

*With the threat filtering from Heimdal™ Threat Prevention now also in place, we can see how much our antivirus and perimeter firewall systems are actually missing out. And the fact that Heimdal™ works anywhere you go is just great.*

**- Sean Dunnion**

Donegal County Council's IT Project Manager



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