

**MSP client onboarding process checklist**

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| * Inventory existing hardware, software, and network resources
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| * Read the IT infrastructure documentation
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| * Standardize hardware where possible
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| * Check for any specific configurations regarding assets, like Active Directory hosting
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| * Identify critical systems and data and make a top priority list
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| * Check server health, storage capacity, and backup solutions
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| * Check cloud environment configurations
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| * Start a cybersecurity audit to identify vulnerabilities
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| * Review current security policies and practices
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| * Do a cleanup. Wipe and reinstall all end user devices, remove potential previous agent.
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| * Sign an SLA
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| * Set a clear communication channel and policy
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